




Airmaster Quality Policy

Airmaster offers customers a range of mechanical and other building services: planned maintenance and repairs, emergency service, engineered refrigerant upgrades to the Montreal Protocol, equipment refurbishment, installation testing and commissioning, essential and emergency testing and services, energy audits, plant automation and control systems engineering. Customers include building owners and managers, developers and property occupiers, many of which rely solely on Airmaster to ensure continuity of supply of these services: 24 hours a day, 7 days a week, 365 days a year.

The growth and prosperity of Airmaster depends on providing customers with products and services which meet or exceed their requirements, whether specified or not. The directors, management and employees have committed to take all practical steps to achieve this objective.

A quality managements system which conforms to ISO 9001 has been implemented to maintain focus on the quality objectives. This system is founded on the principles of Customer Focus, Management Leadership, Involvement of People, Systems Approach to Management, Continual Improvement, Decision Making based on facts and Mutually Beneficial Supplier Relationships. Measurement of a number of performance indicators are used to ascertain progress towards the company's goals.

The Managing Director is charged with responsibility for maintaining the quality system to achieve the company's long term business objectives.

Signed 
Authorised by Anisara McDonald, Managing Director.
For and behalf of Airmaster Australia and
Airmaster Fire Services Pty Ltd

Date: 12/08/2017